



COMPLEX
WASTE SOLUTIONS

Every waste stream on your site. **One point of contact.**

Hazardous and non-hazardous waste management for industry — built around one objective: zero waste to landfill.

CUSTOMER INTRODUCTION

Waste stream management · Outlet design · Duty of care
Compliance reporting · Single-contact account management

Operating across England
Registered waste broker & dealer

A waste partner, not another line on your supplier list.

Complex Waste Solutions manages the waste streams and disposal outlets of industrial sites across England. As a specialist hazardous and non-hazardous waste brokerage, we design, contract and run the entire disposal chain on your behalf — through an audited network of licensed carriers, treatment facilities and recovery outlets.

That means we sit on your side of the table. We take the whole waste function — collections, classification, consignment notes, audits, invoice queries, reporting — and run it as one managed service, through one person who knows your site.

01

One point of contact

One number, one inbox, one account manager who knows your streams and your production schedule.

02

Zero to landfill

Every stream routed to the highest outlet the waste hierarchy allows. Landfill is what we design out.

03

Total compliance

Duty of care documentation, classification and audit trail maintained and produced on demand.

THE PROBLEM WE SOLVE

Most industrial sites do not have a waste problem. They have a waste administration problem.

- Six suppliers, six invoices, six ways of raising a collection.
- Consignment notes across three inboxes and a filing cabinet.
- Streams classified years ago and never revisited.
- No single figure for what waste actually costs the site.
- Diversion reported by supplier, never by site.
- Production halted because a collection did not arrive.

OUR PHILOSOPHY

We streamline every waste need on your site, so you don't have to.



One contract. Every stream on site.

From a single drum of waste solvent to a full decommissioning project, the same team handles it and the same paperwork trail follows it.

Hazardous waste management

Solvents, acids, alkalis, oils, paints, resins, aerosols, laboratory smalls and contaminated packaging.

Non-hazardous & general waste

Dry mixed recycling, wood, metals, plastics, cardboard and residual streams, rationalised into one schedule.

Tankering & liquid waste

Interceptors, effluent, wash waters, sludges, tank cleans and gully services, planned or on call-off.

Classification & sampling

EWC coding, hazard assessment, WAC testing and re-classification of legacy or unidentified streams.

Projects & site clearances

Decommissioning, chemical store clear-outs, plant relocations and one-off clearances, managed end to end.

Emergency response

Spill containment and removal, with the call-out route agreed long before you ever need it.

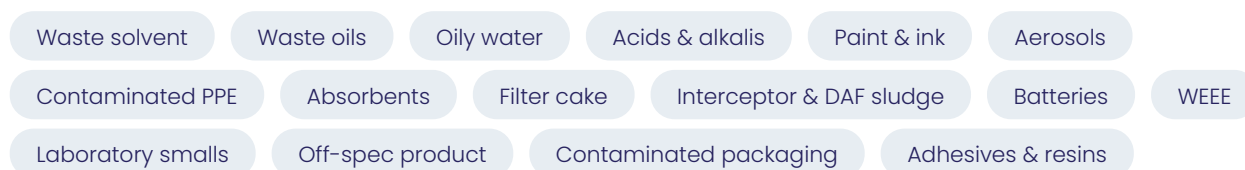
Duty of care administration

Consignment notes, transfer notes, quarterly returns and carrier licence checks, held in one place.

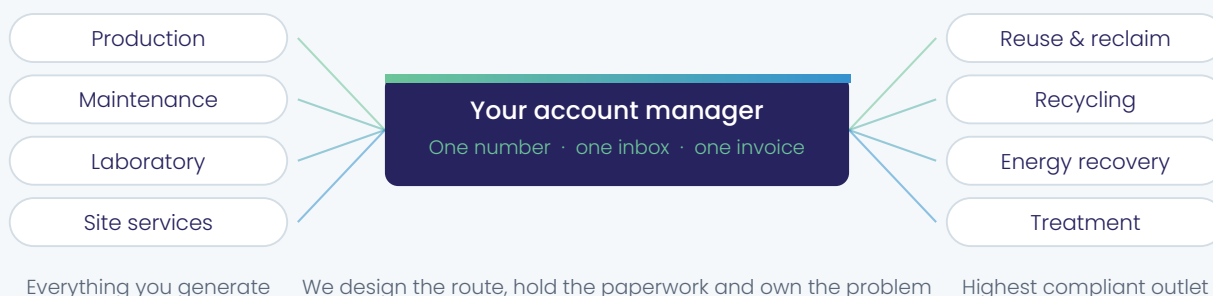
Reporting & data

Monthly tonnage, diversion and cost reporting by stream, by cost centre and by site.

STREAMS WE HANDLE EVERY WEEK



ONE POINT OF CONTACT, IN PRACTICE

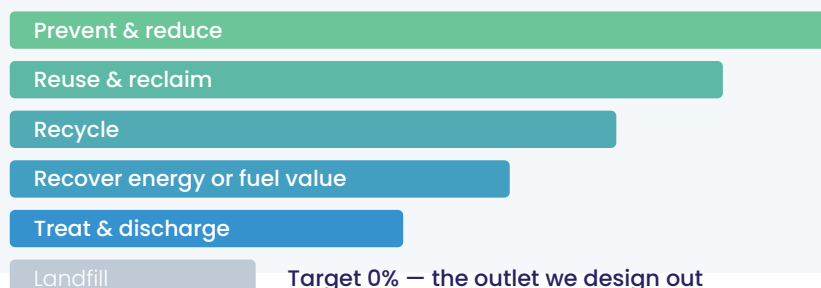


Five steps from first site visit to a waste function you never think about.

- 1 Site audit & stream mapping**
We walk the site with your team and map every stream, container, storage point and collection frequency — including the ones nobody has looked at in years.
- 2 Outlet design & route build**
Each stream is matched to the highest-value compliant outlet available. We build the disposal route, price it, and show you exactly what it replaces.
- 3 Mobilisation**
Containers, labelling, storage compliance and a collection schedule aligned to your production plan. We manage the exit from incumbent suppliers.
- 4 Live management**
One number, one inbox. Bookings, exceptions, paperwork, emergencies and invoice queries all route through your account manager.
- 5 Review & improvement**
Quarterly review of tonnage, cost and diversion — with a standing agenda item: what is still going to landfill, and how do we remove it?

OUR ZERO-TO-LANDFILL ROUTE

Every stream is pushed as high up the ladder as it will go.



What the partnership looks like once it is running.

AUTOMOTIVE TIER 1 / WEST MIDLANDS

Fourteen waste streams, six suppliers, one schedule.

THE CHALLENGE

A pressings and assembly plant running 24/5 was using six waste contractors across fourteen streams. Collections were booked by four different people, consignment notes lived in personal inboxes, and no one could produce a site-level diversion figure for the customer audits the plant was starting to fail.

WHAT WE DID

We audited every stream over two shifts, re-mapped container types and positions, and rebuilt the disposal routes around three treatment partners instead of six. Oily water and coolant were re-routed to recovery rather than treatment; swarf and press oil were separated at source. All booking moved to a single account manager and all paperwork to one duty of care file.

THE RESULT

Landfill was eliminated within the first quarter, the plant passed its next customer environmental audit without an action, and waste cost per vehicle became a figure the plant manager could actually quote.

22%

ANNUAL COST REDUCTION

100%

DIVERSION FROM LANDFILL

6 to 1

SUPPLIERS TO MANAGE

SPECIALITY CHEMICALS / TEESSIDE

Turning a disposal cost into a recovered fuel.

THE CHALLENGE

A batch chemicals manufacturer was sending roughly 380 tonnes a year of mixed waste solvent to high-temperature incineration – the safe answer, but the most expensive one, and the lowest rung of recovery the material deserved.

WHAT WE DID

We sampled and re-characterised the stream across a full production cycle and found the halogen content sat well inside fuel-blending specification for two of the three grades. Those grades were re-routed to a solvent recovery and fuel-blending outlet, with a segregated IBC regime on the plant to keep them apart. The third grade stayed on incineration, correctly.

THE RESULT

Two thirds of the volume moved from disposal to recovery, the site gained a genuine recovery figure for its ISO 14001 objectives, and the segregation discipline has held for eleven months.

68%

OF VOLUME TO RECOVERY

£31k

SAVED IN YEAR ONE

0

COMPLIANCE EXCEPTIONS

FOOD & BEVERAGE / LINCOLNSHIRE

Sludge that was costing money, now generating it.

THE CHALLENGE

A ready-meals processor was tankering DAF sludge and interceptor waste to effluent treatment on an ad-hoc basis — always as an emergency, always at premium rates, and twice causing a production stop when a tanker could not be sourced same-day.

WHAT WE DID

We modelled sludge generation against the production plan and put a fixed tanker schedule in place with a contracted response window. The DAF sludge was tested and accepted by an anaerobic digestion outlet within 40 miles, replacing effluent treatment for the bulk of the volume.

THE RESULT

The site has not had a waste-related production stop since mobilisation, and the largest liquid stream now goes to energy recovery rather than treatment.

0

PRODUCTION STOPS SINCE

41%

LIQUID WASTE COST SAVING

4 hr

CONTRACTED RESPONSE WINDOW

PROJECT WORK

Not every job is a contract. A good deal of what we do is one-off, awkward and on a deadline.

Legacy chemical store clearance

PIGMENTS SITE, LANCASHIRE · 11 DAYS

A closed manufacturing site handed over 340 containers, most of them unlabelled and some over twenty years old. We sampled, HazMat categorised and segregated the lot on site, then removed it across nine consignments — including two streams requiring specialist high-temperature destruction. Site handed back clear for sale.

340 containers · zero incidents · site sold on schedule

Hydraulic oil release, out of hours

STEEL STOCKHOLDER, S. YORKSHIRE · 3 HOURS

A ruptured line put an estimated 900 litres of hydraulic oil across a yard and toward a surface water drain on a Friday evening. We had containment and a vacuum tanker on site inside three hours, recovered the free product and the contaminated absorbent, and had the consignment paperwork with the customer before Monday shift.

Contained before drain entry · no EA notification required

The pattern behind all of it

Someone at the site stops having to think about waste. That is the measure we hold ourselves to — not tonnage, not the number of suppliers on the account, and not how quickly we answer the phone.

WORKING WITH US

What you get, and what we ask of you.

What we commit to

- A named account manager, reachable directly, who has walked your site.
- Every stream routed to the highest compliant outlet available, and the reasoning shown to you.
- Full duty of care documentation maintained and produced on request, not chased after the fact.
- Quarterly reporting on tonnage, cost and diversion — by stream and by cost centre.
- A pricing structure you can read, with no rebate arrangements we have not told you about.

What we ask of you

- Access to the site and to the people who actually handle the waste.
- Honesty about what is in the containers, including the ones nobody is sure about.
- A named contact at your end who can approve a route change.
- Early warning of shutdowns, production changes and projects — the earlier we know, the cheaper it is for you.

COMPLIANCE & GOVERNANCE

- Registered waste broker and dealer with the Environment Agency.
- Every carrier, treatment facility and outlet licence-checked before first use and re-checked on expiry.
- Waste classified to current guidance, with sampling and analysis where the composition is not certain.
- Full audit trail retained for the statutory period and available to your auditors on request.

NEXT STEP

Let us walk your site.

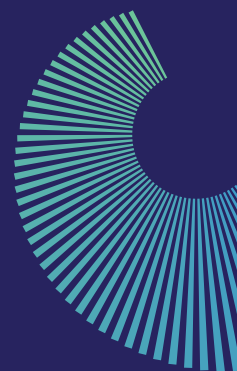
A waste stream audit takes half a day and costs you nothing. You get a written map of every stream on site, the outlets available to each one, and an honest view of what a single-contact model would change — whether or not you appoint us.

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Company no. 16207659 · Waste broker registration no. CBDU613407